

Client Information

Last Modified on 04.23.24

The **Client Information** tool provides several types of information and available actions for the ConfigMgr client.

This tool completes the lookup of this data via Remote WMI, Remote SMB, Remote Registry, and Filesystem.

To run this tool:

1. In your Configuration Manager console, right-click on a device.

2. Click **Right Click Tools** > **Client Tools** > **Client Information**.

Looking to learn more about typical Client Information scenarios? Enroll in our Recast Academy course on Device Management!

General

The **Client Information** - **General** tab displays client details including Client Version, Site Code, HTTP/HTTPS Ports, Management Point, Internet Management Point, Proxy Management Point, DNS, Server Locator Port, and GUID.

General										Refresh
Components	\odot	Client Version	Site Code				Devices			
Cache	S 5.00.8913.1032 RCT					 				
		Name					Internet Management Point	Proxy Management Point	DNS Suffix	
Cache Details		RECAST-DEM	IO-2.RECASTSOFTWARE.LOCAL	80	443	RECAST-CM1.RECASTSOFTWARE.LOCAL				GUID:67
		×								,
Applications										
Execution History										
Boundaries										
RECAST SOFTWARE										0 Errors 🔿

Components

The **Client Information** - **Components** tab displays details associated with components, including their version, and whether or not they are enabled.

General		R	lefresh
Components	Component Name Component Version	Devices	
Cache	SMS Software Updates Agent 5.0.8913.1012 Name Enabled RECAST-DEMO-2.RECASTSOFTWARE.LOCAL True	1	^
Applications	SMS Hardware Inventory Agent 50.8913.1000 SMS Operating System Deployment 50.8913.1004	1 1	
Execution History		1	
Boundaries		1	
	CCM Policy Agent 5.0.8913.1032	1	
RECAST SOFTWARE	SMS Shared Componente 50 8812 1000	1 01	Errors 🔿

Cache

The **Client Information** - **Cache** tab shows general information about the cache, such as Path, Size, and Used Space.

Clicking on the cache select box allows you to clear the cache or change the cache size.

General		Refresh Clear Cache Change Cache Size(MB) 10240
Components	Cache Path Max Cache Size	Devices
Cache		1
Cache Details	Name Used Cache Space Available Cache Space Percent Cache Used In RECAST-RCTPRD.RECASTSOFTWARE.LOCAL 10513 -273 103	
Applications		
Execution History		
Boundaries		
RECAST SOFTWARE		0 Errors (A)
Recent of Theme		U Errors (🔺

Cache Details

The **Client Information** - **Cache Details** tab shows the content that currently exists in the cache. The table displays the content name (or Orphaned Content, if the original no longer exists in ConfigMgr).

Selecting an item in the cache lets you delete the content or browse to the content location.

	General					Refresh	Delete Content	Browse Location
	Components	Content Name	Version	Size	Devices			
		⊙ □ Orphaned Content (9fe9604b-a9ae-4b1a-9769-76b2e241a6e8)	1	25571	1			^
	Cache	⊙ □ Orphaned Content (dfc96a08-f3ff-4cdb-b9c0-18a11106fc8b)	1	525	1			
	Cache Details	⊙ □ Orphaned Content (09d99bba-3649-49a7-982b-7a1326f050a8)	1	384	1			
	Applications	⊙ □ Orphaned Content (0f84888c-be69-4982-8b17-68a009afea0f)	1	1678	1			
	-	⊙ □ Orphaned Content (ddb7cc9f-c8e2-42fb-9202-628cfa2857f7)	1	15421	1			
	Execution History	⊙ □ Orphaned Content (76ae3b5b-18a3-4ad2-985c-44549228009d)	1	15546	1			
	Boundaries	⊙ □ Orphaned Content (30c3bcea-4540-4815-8210-0ef08a9daec6)	1	6623	1			
	-	📀 🗌 Security Intelligence Update for Windows Defender Antivirus - KB2267602 (Version 1.311.1231.0	1	731	1			
		⊙ □ Orphaned Content (8fdb6b91-095f-4b0f-8963-7dacfe42e979)	1	8518	1			
_	^	🕟 🗌 Security Intelligence Update for Windows Defender Antivirus - KB2267602 (Version 1.311.1231.0	1	731	1			~
(RECAST SOFTWARE							0 Errors 🔿

Applications

The **Client Information** - **Applications** tab displays applications installed on the client. The table includes details such as the Publisher, Install State, Status, Version, and Last Evaluation Date/Time.

Clicking on an application reveals the button to Install or Uninstall applications.

General		Ref	fresh Install Uninstall
Components	Name Publisher Ve	ersion Install State Device	:5
Cache	Image: Status Last Evaluated Last Run Status Error Code	5.1135.0 1 / 1 installed 1	
Cache Details	RECAST-DEMO-2.RECASTSOFTWARE.LOCAL Installed 0		
Applications	⊙ □ ↓ Explorer++ 1.3	3.5 1 / 1 installed 1	
-	📀 🗆 📗 CMTrace	1 / 1 installed 1	
Execution History	🕞 🗌 🎥 Local Administrator Password Solution Microsoft	1 / 1 installed 1	
Boundaries	Configuration Manager Client Upgrade Package Microsoft Corporation	1	
	Name Status Last Evaluated Last Run Status Error Code Image: CAST-DEMO-2.RECASTSOFTWARE.LOCAL Not installed Image: Cast Run Status Image: Cast Run S		
RECAST SOFTWARE			0 Errors 📀

Execution History

The **Client Information** - **Execution History** tab shows past program, package, and task sequence executions with relevant data. The table includes the Name, User, State, PackageID, Start Date/Time, Error Reason, and Error Codes.

General		Refresh
General	Name Package ID Devices	
Cache	Configuration Manager Client Upgrade Program RCT00003	
	Name User State Start Time Error Reason Error Code RECAST-DEMO-2.RECASTSOFTWARE.LOCAL System Failure 2020/02/27 18:19:03 Service stopped. 0	
Applications	* RCT00014 1 Name User Start Time Error Reason Error Code	
Execution History	RECAST-DEMO-2.RECASTSOFTWARELOCAL System Success 2018/04/20 14:52:08 0	
Boundaries		
RECAST SOFTWARE		0 Errors 🕥
Cache Details Ca	RECAST-DEMO-2.RECASTSOFTWARE.LOCAL System Failure 2020/02/27 18:19:03 Service stopped. 0 Image: State start Time RCT00014 1 1 Image: Name User State Start Time Error Reason Error Code RECAST-DEMO-2.RECASTSOFTWARE.LOCAL System Susters 2018/04/20 14:52:08 0	0 Erro

Boundaries

The **Client Information** - **Boundaries** tab shows information about boundaries and boundary groups, including the boundary group to which the client is assigned, along with the associated site system servers and distribution points. This tab also displays the current client IP address and subnet mask.

General		Refresh
Components		
Cache	Recast 2 Member Name Devices	
n=	Inclusion name Detects 0 192.168.106.1-192.168.106.255 1	
Applications	Computer Name Boundary Name Boundary Group Name RECAST-DEMO-2.RECASTSOFTWARELOCAL 192.168.106.1-192.168.106.255 Recast	
Execution History	RecastSoftware 1	
Boundaries) Unassigned Boundaries 1	
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