Computer Details Report Issues

Last Modified on 06.30.23

If the **Computer Details** report isn't functioning as expected, follow these instructions to confirm that the linked server exists and then change the Power BI Report Server (PBRS) or SQL Server Reporting Server (SSRS) that is linked by default.

Confirm the Linked Server Exists

To confirm that the linked server exists:

1. Connect to the ConfigMgr SQL Server (MEMCM2, in this example) using SQL Server Management Studio (SSMS).

2. Expand the **Server Objects** and **Linked Servers** folders. Any remote Power BI Report Server (PBRS) or SQL Server Reporting Server (SSRS) to your ConfigMgr Server will be listed. In this example, **rms5.dev.recastsoftware** is listed.



3. If it is missing, create the linked server and make note of the linked server name.

Change the Linked Server

This example uses Power BI Report Server, but the steps are the same for SSRS.

To change the default linked server:

1. In a browser, open the homepage for Power BI Report Server.

2. Select ConfigMgr_<sitecode>. In this example: ConfigMgr_DV2



3. Click Endpoint Insights.



4. Click Endpoint.

Ind Endpoint Insights - Power BI Rep. x +				
← C ▲ Not secure rms5/Reports/browse/ConfigMgr_DV2/Endpoint%20Insights				
Power BI Report Server Home > ConfigMgr_DV2 > Endpoint Insights				
Favorites Browse				
Folders (7)				
Configuration Manager	Device Warranty	Endpoint		
Users				

5. Hover over the **Computer Details** report and click the ellipsis (...) for more info.

← C ▲ Not secure rms5/Repor	ts/browse/ConfigMgr_DV2/Endpoint%20Insights/Endpoint	
Power BI Report Server Home > C	ionfigMgr_DV2 > Endpoint Insights > Endpoint	
avorites Browse		
folders (4)		
Computer	Endpoint Type	Monitor
Power BI Reports (7)		
යි Battery	යි Collection	බ Docking Station
බ් Roles and Features	න් System Boot Status Dashboard	
Paginated Reports (4)	More info	
All-in-One Computer View	🚨 Computer Details … 🖈	Computer Software Update Details by Classification

6. Under Computer Details, select Manage.

බ් System Boot Status Dashboard	Computer Details Changed by DEV\MEMCM2\$ on 6/28/2023 6:46 AM	
	Created by DEV\MEMCM2\$ on 6/28/2023 6:46 AM	
Computer Details	☆ Add to Favorites	
	Open	
	Move	
	Delete	
	Manage	

7. Under **RPS2**, change the **Default value** from Reportserver to the Linked Server Name. In this example: **[rms5.dev.recastsoftware.com].Reportserver**

8. Click Apply.



8. Run the report to confirm that everything works correctly.